

## SUB-PROCESSORS

As of August 16, 2023

A sub-processor is a third-party data processor engaged by Jasper, including entities from within Jasper, who has access to or processes customer content containing personal information. Jasper uses sub-processors to assist it in providing the software services as described in the online Terms of Service, Software as a Service Agreement, API License Agreement, or Master Subscription Agreement, each as applicable (collectively, the “Agreements”). Defined terms used herein shall have the same meaning as defined in the respective Agreement.

### Due Diligence

Jasper evaluates the security, privacy and confidentiality practices of proposed sub-processors that will or may have access to or otherwise process customer content and enters into Data Protection Agreements with each such sub-processor. Jasper provides notice of new sub-processors via this advisory, with updates to the list of sub-processors that are utilized. Jasper undertakes to keep this list updated regularly.

### Contractual Safeguards

This advisory does not give customers any additional rights or remedies and should not be construed as a binding agreement. The information herein is only provided to illustrate Jasper’s engagement process for sub-processors as well as to provide the actual list of third-party sub-processors used by Jasper as of the date of this advisory (which Jasper may use in the delivery and support of its software services).

If you are a Jasper customer and wish to enter into our DPA available at [legal.jasper.ai/#dpa](https://legal.jasper.ai/#dpa), please email us at [legal@jasper.ai](mailto:legal@jasper.ai).

Sub-processor name	Purpose	Entity Country
Chargehound	Billing	US
Churnkey	Billing	US
Stripe	Billing	US
Hubspot	CRM	US
Salesforce	CRM	US
Google Workspace	Email	US
Neverbounce	Email	US
Outreach	Email	US
SendGrid	Email	US
Launch Darkly	Engineering	US
FingerprintJS	Fraud Prevention	US
SerpApi	Geocoding	US
Cloudflare	Infrastructure	US
Google Cloud	Infrastructure	US

Vercel	Infrastructure	US
Slack	Internal Collaboration	US
Datadog	Logging	US
Splunk	Logging	US
Amplitude	Marketing & Analytics	US
Apollo	Marketing & Analytics	US
Clearbit	Marketing & Analytics	US
FirstPromoter	Marketing & Analytics	US
FiveTran	Marketing & Analytics	US
Gong	Marketing & Analytics	US
Hightouch	Marketing & Analytics	US
LogRocket	Marketing & Analytics	US
Mode	Marketing & Analytics	US
Momentum	Marketing & Analytics	US
Pocus	Marketing & Analytics	US
Refiner	Marketing & Analytics	US
Segment	Marketing & Analytics	US
Tinybird	Marketing & Analytics	US
Transcend	Privacy	US
Assembled	Scheduling	US
Calendly	Scheduling	US
Chili Piper	Scheduling	US
Grain	Support	US
Help Scout	Support	US
Intercom	Support	US
Linear	Support	US
Retool	Support	US
Vitaly	Support	US
Walkme	Support	US
Zendesk	Support	US