SUB-PROCESSORS

Effective as of November 29, 2024

A sub-processor is a third-party data processor engaged by Jasper, including entities from within Jasper, who has access to or processes customer content containing personal information. Jasper uses sub-processors to assist it in providing the software services as described in the online Terms of Service, Software as a Service Agreement, API License Agreement, or Master Subscription Agreement, each as applicable (collectively, the "Agreements"). Defined terms used herein shall have the same meaning as defined in the respective Agreement.

Due Diligence

Jasper evaluates the security, privacy and confidentiality practices of proposed sub-processors that will or may have access to or otherwise process customer content and enters into Data Protection Agreements with each such sub-processor. Jasper provides notice of new sub-processors via this advisory, with updates to the list of sub-processors that are utilized. Jasper undertakes to keep this list updated regularly.

Contractual Safeguards

This advisory does not give customers any additional rights or remedies and should not be construed as a binding agreement. The information herein is only provided to illustrate Jasper's engagement process for sub-processors as well as to provide the actual list of third-party sub-processors used by Jasper as of the date of this advisory (which Jasper may use in the delivery and support of its software services).

If you are a Jasper customer and wish to enter into our DPA available at legal.jasper.ai/#dpa, please email us at legal@jasper.ai.

Sub-processor name	Purpose	Entity Country
Amplitude	Analytics & Reporting	US
dbt Cloud	Analytics & Reporting	US
Fivetran	Analytics & Reporting	US
LogRocket	Analytics & Reporting	US
Mode	Analytics & Reporting	US
Productboard	Analytics & Reporting	US
Chargehound	Billing	US
Churnkey	Billing	US
Maxio	Billing	US
Stripe	Billing	US
Google Workspace	Email	US
SendGrid	Email	US
LaunchDarkly	Engineering	US
FingerprintJS	Fraud Prevention	US

SerpApi	Geocoding	US
Cloudflare	Infrastructure	US
Google Cloud	Infrastructure	US
Vercel	Infrastructure	US
Datadog	Logging	US
Splunk	Logging	US
Transcend	Privacy	US
Grain	Support	US
Retool	Support	US
Slack	Support	US
Zendesk	Support	US